

Sustainability at Khaolak Merlin Resort

Khaolak Merlin Resort is continually working to improve the impact we have on people and the environment.

We are committed to reducing our greenhouse gas emissions and protecting and supporting biodiversity. As part of our Carbon Neutrality Goals, we recognize that carbon emissions contribute to global warming and climate change. Since 2023, we have been doing everything we can to reduce our overall carbon footprint from all sources, and we continue to reduce it year by year. We work with local consultants to further reduce emissions, and we aim to achieve carbon neutrality by 2030. We are pleased to report that, as of 31 December 2025, we have achieved a reduction of 2%.

We acknowledge that there is still more work to be done. In 2026, we are implementing a number of new initiatives across our operations to help us achieve our 2030 goal. We encourage our valued guests, staff, and visitors to support us by following the reminders provided throughout the hotel about saving water and energy, as well as minimizing waste.

In 2025, we are proud to share some wonderful news. Khaolak Merlin Resort has been recognized with the HICAP 2025 Sustainable Hotel Award for Biodiversity Action and Education. This award is a moment of great pride for our entire team. It reflects our belief that caring for nature is not just a duty, but a way of life.

We are also proud of the fundraising activities carried out by our hotel, which successfully raised **56,700 THB** for the Love Wildlife Foundation to support their important conservation work. This is part of our long-term commitment to protecting wildlife, especially the endangered slow loris, and to supporting organizations that create real, positive impact on the ground. Thank you to all our guests, partners, and team members for your trust, generosity, and continued support. Your support truly makes a difference.

We have also begun an important phase of research for the Hermit Crab Project. In many coastal areas today, hermit crabs are struggling to find strong and safe shells. Most of the shells available are from African snails, which are extremely thin and brittle, breaking easily upon impact. As part of this study, the team has placed numbered shells at more than nine locations across our beach lawn. These shells are provided specifically for hermit crabs to choose from, allowing researchers to understand their preferences and collect meaningful data.

This initiative is a shared mission between Khaolak Merlin Resort and the Love Wildlife Foundation. Together, we aim to protect hermit crabs, strengthen their natural environment, and contribute to long-term coastal conservation.

We have developed a Biodiversity Action Plan in collaboration with the Biodiversity-Based Economy Development Office (Public Organization). This plan identifies priority habitats, defines conservation targets, and outlines actionable, measurable steps to halt biodiversity loss.

Many Thai children face challenges with online learning. To support them, we provide computer donations to local community schools for underprivileged students, helping to improve their learning experience.

In 2026, our focus will also include supporting community projects such as summer camps. These camps provide valuable opportunities to combine environmental and biodiversity education with fun activities, while supporting students during their school break. Our staff will participate in community clean-up activities and tree planting. In addition, we have set a fundraising goal to support the Sunshine Village Foundation (a foster home for children in need). A donation box is available at the reception desk for guests who wish to contribute.

Khaolak Merlin Resort is committed to respecting and protecting human rights. We believe that everyone should be treated fairly and with respect. As part of this commitment, we regularly train our staff on preventing discrimination.

We are also committed to safeguarding the welfare of children and young people. We have a policy of reporting any suspected cases of child exploitation and abuse to the authorities. We encourage our guests, staff, and visitors to report any concerns to the Tourist Police at 1155 or directly to the One Stop Crisis Center (OSCC) via Line 1300.

